



SOLUTION BRIEF

Commvault Readiness Solution: Assess

OVERVIEW

In a 2021 Sophos survey, 37% of respondents were hit by ransomware last year, and 54% that were hit said the cybercriminals were successful in encrypting their data.¹ To make matters worse, the average case duration was 20 days.² Minimizing such attacks' impact requires a comprehensive readiness plan to prepare for and respond to potential outages.

Being cyber resilient means you have the confidence and ability to quickly recover any data across your environment – across physical servers, virtual machines, and various cloud platforms. You support multiple data-recovery tiers — extending into applications, endpoints, and more — to meet your workload Service Level Agreements (SLAs). From mitigation to disaster recovery, you want your data protected and available when needed. And you want the freedom to choose the infrastructure types that best fit your needs and budget.

Business continuity requires a plan. Preparing a readiness plan takes time, something that may be limited. With the increasing likelihood of an attack or disaster, you can't put it off until tomorrow. With the proper design, implementation, administration, and support of your data protection and management solution, Commvault Readiness Solutions can provide the resources and expertise to prepare you for worst-case scenarios and accelerate your return to normal business operations. Disasters don't wait, and neither should you.

KEY BENEFITS OF COMMVAULT READINESS SOLUTIONS

Commvault Readiness Solutions provide the resources and expertise to quickly accelerate returning to normal business operations through the proper design, implementation, administration, and support of your data protection and management solution.

Readiness Solutions consist of three key phases: Ready, Steady, and Respond. Each phase has a distinct focus in the Readiness cycle:

- **Ready** helps you to align Commvault® Cloud technical capabilities with your recovery objectives
- **Steady** assists you in monitoring and maintaining a state of recovery readiness
- **Respond** helps accelerate your return to normal business operations quickly in the event of an outage or disaster

Within the three phases, Commvault has created five offerings. You have the flexibility to choose the offering that you need, allowing you to customize the support to complement your existing staff and expertise.

Commvault Readiness Solutions		
Ready	Steady	Respond
Assess	Review	Respond
Help you align your recovery solution to business objectives	Recurring engagements measure your readiness state	Access to Commvault experts who can expedite critical data recovery
Implement	Manage	
Implementation of Readiness Assess remediation and optimization plans	Comprehensive solution management	

ASSESS SOLUTION

Reducing the possibility of data loss with a strategic recovery solution preserves you and your organization's reputations, provides enhanced customer experiences, and helps to ensure business continuity. Ultimately, it all boils down to can you recover confidently?

Commvault Cloud empowers you to recover intelligently through holistic risk-mitigation and prevention strategies by ensuring you are more than ready for any eventuality. The result is you can quickly recover data and applications from data-loss events — like ransomware — or anything else that could threaten your operations, systems, users, or customers.

Commvault's Readiness Assess offering is designed to help you understand potential threats and risks impacting your ability to "Be Ready." By understanding the current state of your recovery solution, Commvault's experts will help identify gaps in your solution and propose a path forward so that you are ready in the event of a ransomware attack or other disaster.

KEY ACTIVITIES AND BENEFITS

Activity	Description	Benefit
Disaster Impact Assessment	Commvault experts collect essential information about the level of impact of the disaster.	Understand the scope of the risks impacting your ability to return to normal business operations.
Operational Assessment	Rebuild the Commvault Cloud infrastructure and provide a guidance system and application recovery.	Return your recovery solution to operational status if possible and initiate the procedures necessary to return to normal operations.
Knowledge Transfer	Advise customers on practices derived from actual recoveries, lessons learned, and readiness strategies.	Use real-world recovery experiences and Commvault Cloud best practices.

ASSESS SERVICE DELIVERABLES

Commvault Readiness Solution - Assess: Assessing your organization's state of readiness

The Readiness Assess offering examines and reviews the recovery capabilities of your solution relative to your business requirements. This assessment helps align Commvault's technical capabilities with the recovery objectives.

Commvault Readiness Assess will deliver a document containing:

- Readiness Scorecard: an overview in the form of a score for each component
- Key Findings and Recommendations: details of what was discovered and the recommended improvements
- Prioritized Action Plan: summary of the recommendations, prioritized so that the most critical are highlighted
- Readiness Roadmap: recommended future activities to maintain the readiness state once the recommendations are implemented

SERVICE DURATION

The assessment, documentation, and presentation, the actual duration of pre-engagement and post-documentation activities are expected to span three to four weeks, depending on your availability to carry out workshop and review activities.

Task	Estimated tasks and activities
Pre-engagement	Kickoff call with Commvault
Site Review	Site discovery and review of Commvault metrics reporting
Workshop	Discovery discussions and workshop interviews
Document Draft	Remote documentation of Recovery Readiness Assessment and peer review
Review and finalize	Customer review of Assessment documentation and feedback
Presentation	Executive presentation
Project completion	Your acknowledgment of services delivered

In the event of a disaster or ransomware attack, you can not afford to lose valuable time trying to formulate a plan or inefficient processes. Commvault Assess services provide the resources and expertise to help you prepare a readiness plan so you are recovery ready.

To learn more, visit commvault.com